

MARSH

Continuity Programs in Higher Education



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Agenda

- Current Risk Management and Continuity Trends
- Tools and updates on technology
- Issues and Concerns
- Q&A

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Current Trends

- NIMS and compliance
 - Mandated for many sources of funding
 - Good practices for any program
- Integration of programs
 - Seeing this more in larger institutions and
 - More established program components
- More integrated exercises
 - Media coverage of these events
 - More guidance from state and federal agencies toward integration
- Community involvement

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Tools and Current Technology

- Commercial programs/software
 - More availability of higher education modules and customization
 - Most have high costs of entry and on-going maintenance fees
 - Strong staff, variable on support, established track records
- Kualii Foundation
 - Higher education open source foundation
 - Has a continuity module
 - 8 founding members including University of Illinois
 - Updates are in the works
 - Relatively low cost (around \$8K for sponsoring member, \$4K for additional or associated members)
- Homegrown tools

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Current Issues

- Delays in action and decision making
- Communications and hand-offs between components
- Who is in charge?
- Interface with responders
- "Mutual aid" agreements with others
- Academic departments and exercises

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