

Master Property Program

A Program of the Midwestern Higher Education Compact



LOSS CONTROL WORKSHOP



March 6-7, 2012
Hilton at the Ballpark • St. Louis, MO

Welcome!

Thank you for your interest in the Midwestern Higher Education Compact's Master Property Program (MPP) Loss Control Workshop. Whether your institution is a new member, prospective member, or has participated in the Master Property Program since its inception, we hope you will find the 14th Annual Loss Control Workshop a valuable opportunity to network with your colleagues and peers.

This encompassing property insurance program is managed by the MPP Leadership Committee, a representative group of the member institutions that meets on a regular basis. The committee provides oversight on the many issues of the program and makes decisions about renewals. Ultimately, the Leadership Committee evaluates every aspect of the program to ensure it remains the premiere property insurance program in higher education while bringing maximum value to its participating members.

Since the establishment of the program, risk managers from participating institutions have gathered annually. The program's Loss Control Workshop was derived from this annual meeting and created for the purpose of exchanging best practices and lessons learned. As an additional benefit, workshop participants include not only risk managers but also individuals from facilities, campus security, environmental health and safety, and others.

Over the years the workshop has expanded, providing many sessions on multiple topics relevant to risk management and current events in higher education.

This year the workshop will begin on Tuesday, March 6, at 2:00 p.m. and conclude on Wednesday, March 7, by 5:30 p.m. There are two optional meetings to attend in advance of the workshop. Risk managers who are new to the program or desire a refresher on the policy and program structure may attend a working lunch that begins at 11:00 a.m. on Tuesday, March 6.

Midwest institutions may also choose to attend an optional session about MHECare, a Midwest Student Health Collaborative from 12:45 p.m. until 1:45 p.m. on Tuesday.

See you in St. Louis!



Carla Ahrens, Chair, Loss Control Workshop Committee
Risk Manager, State of Missouri

P.S.

Reservations deadline is Friday, February 10!

Register/reserve your hotel: www.mhec.org/workshop.

Tuesday, March 6, 2012 (OPTIONAL PRE-WORKSHOP)

11:00 a.m. to 12:30 p.m.

OPTIONAL

New Member Orientation/Refresher luncheon
During lunch hear from Master Property Program administration where they will offer specific program details and answer your questions.

12:45 p.m. to 1:45 p.m.

OPTIONAL

MHECare - A Midwest Student Health Collaborative
If you would like more details about MHEC's student health initiative, you'll want to attend this informational session. Please note: this program is only available to MHEC institutions at this time.

One-on-One with Your Program Administrators (OPTIONAL)

Tuesday, March 6, 2012 - available pre-workshop beginning at 2:00 p.m. to 5:00 p.m. and Wednesday, March 7, 2012, from 9 a.m. to 5:00 p.m.

This year, both days of the workshop will again offer opportunities for one-on-one discussions with your program administrators: Marsh and Captive Resources, as well as our program vendors: GRC and GAB Robbins. This will give you dedicated time to discuss loss control services, review various aspects of the engineering website, discuss your policy, gather information on evaluating your property exposures, or obtain answers to any other questions you may have.

MEETINGS SCHEDULED FOR THE MPP LEADERSHIP OR INSTITUTION REPRESENTATIVE ONLY

Wednesday, March 7

7:30 a.m. to 8:30 a.m.

MPP Executive Committee Working Breakfast

12:00 noon to 1:30 p.m.

MPP Leadership Working Luncheon

5:30 p.m. to 6:00 p.m.

MPP Leadership Stewardship Meeting

Thursday, March 8

7:00 a.m. to noon

Annual All Insured Members Meeting/Working Breakfast
Leadership request due to room capacity:

- One institution representative only.
- One local broker representative where applicable.

If you need special accommodations, please contact Mary at 612-626-0070 or maryr@mhec.org.

Workshop Sessions

Tuesday, March 6, 2012

Attendees are welcome to attend any session of their choosing. Sessions have been identified by the following three categories, but information presented could pertain to all three categories:

- Risk Management Focus
- Facilities Focus
- Emergency Management/Safety Focus

2:00 p.m. to 2:15 p.m.

Welcome & Introductions

Carla Ahrens, Chair, Loss Control Workshop Committee
Risk Manager, State of Missouri

2:00 p.m. to 4:15 p.m. (with 15 minute break)

Opening General Session

3CP2 – College Citizen Preparedness Program

Alisa Pacer, Emergency Preparedness Manager
Johnson County Community College (KS)

The Community College Citizen Preparedness Program (3CP2) was designed by the Federal Emergency Management Agency in collaboration with the nation's community colleges. Johnson County Community College is currently the only college in the Kansas City area to offer the free, 2-hour 3CP2 training sessions where people are trained to recognize, prepare for, and recover from disasters ranging from severe weather to terrorism.

Recognizing that in a widespread emergency, professional first responders may not always be able to reach you quickly, the most important action you can take is being able to take care of yourself and those in your care. The more people are prepared, the more quickly the community will recover.

3CP2 training provides a step-by-step approach to learning about local emergency plans, identifying hazards that affect our local area, and developing a disaster plan and supplies kit. Other topics covered include evacuation, emergency public shelters, animals in disaster, and information specific to people with disabilities.

4:30 p.m. to 5:30 p.m.

Ahead of the Curve: The Value of The Master Property Program

Ed Knollmeyer, University of Missouri and Elizabeth Conlin,
Ryan King, & Kelly Weston, Marsh

What makes the Master Property Program a premier property program for institutions of Higher Education? We encourage you to join your program administrative team for an advanced look at the significant benefits of participation, including coverage and services provided by this program. The session will also provide an in-depth look at how the program protects long-term program stability and will provide the Members with issues when considering alternative programs.

4:30 p.m. to 5:30 p.m.

The Green Building Movement & Risk Management Challenges

Ron Megasko and David Letzelter, Marsh

Sustainable buildings and their use of green technologies is an area experiencing tremendous growth in the U.S. and throughout many regions of the world. Building owners and operators are being driven by corporate citizenship, changing codes, brand image, and economics to consider construction materials and designs outside those traditionally used. These changes bring risk that needs to be evaluated, eliminated, or mitigated.

This presentation will provide background on the green building movement and an overview of LEED, BREEAM, Energy Star, and other terms now commonly used in the marketplace. Factors that are typically used to evaluate a building's "green" qualifications will be reviewed with respect to the potential risks they add. The level of risk and cost of risk control for these issues will be discussed. Additionally, the session will address the MHEC Master Property Program policy coverage as it relates to these qualifications.

4:30 p.m. to 5:30 p.m.

The Only Constant Is Change: Title IX and the 2011 "Dear Colleague" Letter

John Schwartz, United Educators

In this interactive session we will examine the impact of the Department of Education's Office for Civil Rights 2011 "Dear Colleague" letter. We'll also answer several questions:

- Which campus practices will need to be analyzed and potentially modified?
- Are concerns about potentially increased liability really justified?
- What exactly should colleges and universities do to make sure they are prepared and protected?

6:00 p.m. to 9:00 p.m.

Workshop Reception and Dinner

ALL attendees welcome!

Enjoy an evening of food, drink, and fun with your colleagues. Casual dress or school colors welcomed.

THANK YOU TO OUR SPONSORS



Workshop Sessions

Wednesday, March 7, 2012

Beginning at 7:30 a.m.
Continental Breakfast

8:30 a.m. to 10:00 a.m.
Opening General Session

Rebuilding a Community: Institutional and State Responses to the Joplin Tornado

Bob Harrington, Risk Manager, Missouri Southern State University
Paul Parmenter, Director, SEMA

The magnitude of the EF5 multiple-vortex tornado that struck Joplin, Missouri, on May 22, 2011, is difficult for many to comprehend. Amazingly, Missouri Southern State University (MSSU) was not in the path of the tornado nor did they ever lose power, but the hours and days following the tornado impacted the university and their role and response to the community of Joplin. The university served as a Red Cross shelter for 574 victims, a temporary morgue for two days, a 28-bed hospital round the clock the first week, and a drop-off point for donations.

Additionally MSSU working cooperatively with AmeriCorps and up to 3,000 volunteers a day, was a central point for all agencies responding to the tornado including the Red Cross, FEMA, SEMA, the National Guard, the Missouri Highway Patrol, Missouri Governor Matt Blunt, many state offices, and the Secret Service for U.S President Barack Obama.

Learn how an institution responded and how everyone is working together to rebuild a community.

10:30 a.m. to 12:00 noon
Where Does Your Institution Fit in the Enterprise Risk Management (ERM) Spectrum?

Jean Demchak, Marsh (Moderator)
Tom Clayton, Johnson County Community College (KS)
Mick Doxey, Grand Valley State University (MI)
Gary Langsdale, Pennsylvania State University

Institutions of higher education face critical risks on a daily basis. Identifying and minimizing loss is imperative in reducing administrative expenses, protecting the organization's reputation, and managing emerging risks. A successful ERM program can help reduce exposures and overcome challenges.

Join us as we explore the necessary steps and strategies of building a successful ERM program. Hear from an interactive panel of peers who are working at various stages in the development of their ERM programs.

10:30 a.m. to noon
Water-Based Fire Protection Systems on Campus – Inspection, Test, and Maintenance

Tom Arch, GRC
John Bouchard, Chartis

Learn the five Ws of this critical practice: What, Why, Who, Where, and When! The presenters will stress the importance of establishing an effective program on your campus, including impairment notification and documentation. Also, learn firsthand of recent changes to the standard (NFPA 25: Standard for the Inspection, Test, and Maintenance of Water-Based Fire Protection Systems) that may impact your campus program.

10:30 a.m. to noon
In Case of an Emergency—Follow Me

Alisa Pacer, Johnson County Community College (KS)
Jim Hancock & Russell Thomas, Southern Illinois University
Cheryl Michaels, Seattle Pacific University (WA)

Why not take charge of your own surroundings? Join us in a discussion that will explore the importance of maintaining a safety team in your work place. Strategies and methods of how to establish safety teams in buildings will be discussed by different sectors of the higher education community so that you will be able to say to your colleagues. "In case of an emergency—follow me."

Noon to 1:30 p.m.
LUNCH

1:30 p.m. to 2:30 p.m.
Understanding Property Insurance Valuation & Data
Ron Acebal, Managing Director for the Capital Asset Practice, CBIZ Valuation Group, LLC

This session will assist attendees with gaining a better understanding of the various types of property valuation conclusions and which conclusions are applicable to insurance placement. It will also outline items that have a direct impact on construction costs, what should be included in valuation conclusions, the various types of data that should be collected for property underwriting, and various ways to maintain this data once it has been developed. The importance of supplemental underwriting data as it relates RMS 11 will also be reviewed.

1:30 p.m. to 2:30 p.m.
Engineering Survey Results
Tom Arch and Robert Young, GRC / Kelly Weston, Marsh

Would you like to know how your institution's loss control program compares to programs at your peer institutions? Are you aware of the most frequent loss control recommendations found in higher education? Do you adequately leverage the wealth of data collected and available through MHEC's Loss Control Program? Join MHEC's Master Property Program engineering vendors, Global Risk Consultants (GRC), for an update on the latest engineering survey trends across the membership. Discover the typical recommendations identified, gain a better understanding of the rating system for benchmarking purposes, and learn about the wealth of information available on your institution to better assist your loss control efforts.

1:30 p.m. to 2:30p.m.
Threat Assessments II - More Lessons Learned
Dr. Mario Scalora, University of Nebraska

Shooting and incidents of violence continue to occur on college campuses. A prevention-oriented strategy and threat assessment (including both internal and external threats) strives to accurately identify risks and to implement appropriate measures designed to minimize the potential of violence. As attention focuses upon student behavior, campuses must develop and maintain partnerships to evaluate the range of observable behavioral factors (e.g., the individual's motivations and mental functioning). Learn about emerging trends and receive up-to-date information on the lessons learned from 11 years of experience on a campus threat assessment team. Over 200 cases managed within a large university setting will be used to detail the wide ranging nature of risks to campus settings. Case examples will be utilized to highlight key findings throughout the presentation.

Wednesday, March 7, 2012 (continued)

2:45 p.m. to 3:45 p.m.

Midwest Record Flooding - What Risks Are There to You?

Jamie L. McVicker, St. Louis District's Levee Safety Program Manager, Army Corps of Engineers

The Army Corps of Engineers will review the recent record flooding in the Midwest and some of the efforts they have made to protect lives and property. They will also discuss the Levee Safety Program, risk relative to levees, the process the Army Corps goes through to reduce risk to the public, and the actions they take as water rises.

2:45 p.m. to 3:45 p.m.

The Basics of HSB and Infrared Scanning

Don Mathes, Director of Account Engineering, Hartford Steam Boiler

This session will include an introduction of the Hartford Steam Boiler account team and some basic information on services available. This will be followed by a basic introduction of infrared thermography, the benefits of a survey, typical items inspected, and problems commonly identified. Speaker Don Mathes is a Level III qualified thermographer. The main focus of the session will consist of the primary causes of electrical losses and the related costs. Not only will direct damage be addressed, but also the costs associated with an electrical loss that results in a fire. Session attendees will be able to view a demonstration of an infrared camera and ask questions.

2:45 p.m. to 3:45 p.m.

Use of Tasers in a University Setting

Ron Trepkowski, Saginaw Valley State University
Jason Mumbach, Marsh

Chief Trepkowski and Jason Mumbach will offer a presentation on the use of Tasers by campus police officers and will discuss policy development, training, and proper procedures for effective deployment. Chief Trepkowski will provide a brief overview on "Use of Force" and Taser presence reporting. Chief Trepkowski will draw on his experience at Saginaw Valley State University and address common concerns and misconceptions. Mr. Mumbach will address the pros and cons of Tasers on campus. He will examine how the use of Tasers is perceived in the media and how to address their use as part of a university's overall emergency management plan.

4:00 p.m. to 5:00 p.m.

Property Claims—What's in YOUR Lab?

John McCarthy and Tony Berti, Marsh

Insurers will require detailed, historical information which allows them to audit your claim and will engage an accountant to audit your presentation. The time to begin thinking about "what's in YOUR lab" is not after a loss. The cost of reproducing that which is lost is a function of what can be purchased and the time and expenses required by the research team to reproduce what cannot be bought. Some Research & Development (R&D) claims are measured by the cost to reproduce; others may have a loss of earnings or extra expense components. Some will involve elements of both. Generally grants and contracts will have to be reviewed. The time to conclude an R&D claim relies on the cooperation of the R&D unit, the institution's financial department, and an objective view of what actually must be replaced. Due to the complexity of an R&D loss, the insurer will engage an accountant to review the claim, and it is strongly suggested the institution engage their own forensic accountant.

4:00 p.m. to 5:00 p.m.

Large Earthquakes in New Madrid and Pacific Northwest: The Difference Between Intraplate and Interplate Earthquakes
Mian Liu, Professor of Geological Sciences, University of Missouri

Most earthquakes in the world occur along the plate boundary zones, such as the San Andreas Fault in California and the subduction zone in the Pacific Northwest. The causes of such interplate earthquakes are relatively well understood. In contrast, earthquakes in plate interiors, such as the New Madrid seismic zone in central U.S., remain enigmatic. In this talk Dr. Liu will review the critical scientific evidence of New Madrid earthquakes, discuss why and how they differ from interplate earthquakes in California and the Pacific Northwest, and explain the implications for earthquake hazards in these regions.

4:00 p.m. to 5:00 p.m.

An Examination of Contractor Accidents and Controls at Universities

Terry Sundt, Construction Leader, Marsh Risk Consulting
David Cox, Safety Manager, Grand Valley State University

This presentation will look at construction accidents and compare contractor safety programs/elements from a cross section of colleges and universities. It will also touch on a variety of campus facilities services topics related to large and small contractor projects. (e.g., hot work, asbestos, lead, confined space etc.)

REGISTER NOW

**Reservation deadline is
Friday, February 10!
Register for the
workshop and then
reserve your hotel!**

www.mhec.org/workshop