Thursday, February 24
6:30 a.m. - 8:15 a.m.
Atrium, Embassy Suites
BREAKFAST (on your own)

8:30 a.m. - 9:00 a.m.
Room 203/205, Big Ten
Welcome
  • Susan Heegaard, MHEC President

9:00 a.m. - 10:30 a.m. (Open to Virtual)
Keynote
  • Dr. Doreen Dodgen-Magee

The pandemic created a societal shift that had a profound
effect on our performance at work as individuals and teams.
It has impacted us neurologically, relationally, and intra-
personally. Engagement with technology continues to increase,
with both positive and negative effects. This session will offer
practical tips and tools for thriving and for building a strong,
healthy higher education technology team.

Doreen Dodgen-Magee is an author, psychologist,
researcher, and speaker. Her new book Restart:
Designing a Healthy Post Pandemic Life has been
featured in the Washington Post, Inside Higher Ed,
& Well and Good. Her first book, Deviced! Balancing
Life and Technology in a Digital Age, was published
by Rowman & Littlefield and awarded the 2018
Gold Medal for Psychology by the Nautilus Book
Awards. Publishers Weekly said about her book:
“Psychologist Dodgen-Magee makes a detail-rich,
persuasive case for the need to embrace technology yet also ‘make
some conscious decisions about what place we want technology to hold
in our lives’...This educational, encouraging book leaves its audience
with a plethora of helpful suggestions.”

10:30 a.m. - 10:45 a.m.
MORNING BREAK

10:45 a.m. - Noon (Open to Virtual)
Room 203/205, Big Ten
Learning Spaces: Panel Discussion
  • Rob Gibson, Director of Learning Technologies, Emporia
    State University
  • Marty Mark, CIO, University of Northern Iowa
  • Eric Mosterd, Assistant Director, Center for Teaching and
    Learning at the University of South Dakota
  • Stacey Skoning, Professor of Special Education,
    University of Wisconsin - Oshkosh.

Learning spaces are empowered by IT and offer instruction in
many modes, including F2F, fully online, hyflex, and more. Our
panel will offer perspectives from technology, academic, and
student perspectives on the expectations and trends that are
happening now.

Thursday, February 24 (continued)
Noon - 12:45 p.m.
Main Dining Room, Big Ten
LUNCH

12:45 p.m. - 2:00 p.m.
Room 203/205, Big Ten
Evolution of Communication: Conversation and Round Tables

Communication is a key skill in the workplace, but to be a
successful communicator it is essential to understand your
audiences and the best channels for each. We will explore
avenues for communicating with some of our audiences in
round-table discussions focused on students, faculty/staff,
governing boards/external constituents, information systems,
and confidentiality/privacy concerns.

2:00 p.m. - 2:15 p.m.
AFTERNOON BREAK

2:15 p.m. - 3:15 p.m. (Open to Virtual)
Room 203/205, Big Ten
What $65B of broadband funding means for states and higher
ed institutions and how they should prepare
  • Rick Carfagna, State Representative, Ohio House
  • Tejus Kothari, Managing Director and Partner, Boston
    Consulting Group
  • Kelsey Clark, Managing Director and Partner, Boston
    Consulting Group

Leaders from Boston Consulting Group’s Public Sector and
Higher Education Practices will share their perspectives
on how states and higher education systems and
institutions can proactively address the digital divide in
their communities, leveraging the unprecedented levels of
investment potentially available.

3:15 p.m. - 3:30 p.m.
AFTERNOON BREAK

3:30 p.m. - 4:30 p.m.
Lessons Learned During and After a Cyber Attack
  • Shane Perrien, Chief Information Officer, Midland
    University

Have you ever wondered what happens during an actual
cyber-attack from the perspective of a CIO? Join Shane
Perrien as he walks you through his story from their initial
awareness of a ransomware infection, to diagnosis, to
decisions and to implementation of solutions. Shane will also
discuss the support and camaraderie that was invaluable
while dealing with the attack.

4:30 p.m. - 4:35 p.m.
Closing Remarks
Thursday, February 24 (continued)
5:30 p.m. – 6:15 p.m.
Basil’s, Embassy Suites
NETWORKING

6:15 p.m. – 8:30 p.m.
Salon DEF, Embassy Suites
DINNER

Friday, February 25
6:30 a.m. - 8:15 a.m.
Atrium, Embassy Suites
BREAKFAST (on your own)

8:00 a.m. – 9:00 a.m.
203/205, Big Ten
MHEC Moving Forward
• Deb Kidwell, Director of Technology Initiatives, MHEC
• Shawn Davis, President, Diff6 Exchange

9:00 a.m. - 10:00 a.m.
203/205, Big Ten
Refresh and Renew: The Technologies Community
• Academic Technologies with Angela Neria & Cory Falldine
  Room 206, Big Ten
• Emerging Perspectives with Jenny Parks
  Room 203/205 Big Ten
• Information Security with Chet Strebe
  Room 246, Big Ten
• Infrastructure with Nathan Sorensen
  Room 245, Big Ten

The MHEC Technologies Community recognizes that technology’s role in higher education is increasingly diverse, continually evolving, and embedded in the fabric of institutional operations. What is the role of the Technologies Community and the advisory groups going forward? Deb Kidwell will briefly share an overview of the roles in the community before the group goes into breakout sessions.

Friday, February 25 (continued)
10:00 a.m. - 10:30 a.m.
Regroup and Sharing

10:30 a.m. - 10:45 a.m.
MORNING BREAK

10:45 a.m. - 11:00 a.m.
203/205, Big Ten
The Role of Cloud Services as Higher Education IT Evolves
• John Dunning, Chair, Technologies Executive Committee and Vice President for Information Technology, Wayne State College

Most of the technological solutions being implemented in higher education can intersect with cloud services. It will be important to have a thoughtful strategy to achieve the greatest benefits. In this session, John Dunning will facilitate a conversation around cloud strategy: What are the implications of a cloud strategy for project management, staffing, staff development, communications, and budget? What happens without a strategy? Who has success and horror stories to share?

11:45 a.m. - Noon
Final Thoughts and Closing

Advisory Groups
Advisory groups are comprised of members of technologies community who have an interest in or are focused on areas of specific interest. The advisory groups are:

1. Academic Technologies
2. Comprehensive Learner Records
3. Emerging Perspectives
4. Information Security
5. Technology Contracts

Learn more at https://www.mhec.org/policy-research/technologies.

State-specific Resources
Download your state’s Higher Education in Focus 2021 Performance Update and find additional state-related documents as they become available by selecting your state on MHEC’s home page or by going to https://www.mhec.org/states.

Submit Your Ideas
MHEC Technologies Community Project Ideas: tinyurl.com/y95n3efh.
2022 Meeting Attendees

**INDIANA**
Tari Lambert, Director, Transfer Indiana Central Office, Indiana Commission for Higher Education

Loren Malm, Vice President for Information Technology, Ball State University

**IOWA**
Joshua Mack, Chief Information Officer, North Iowa Area Community College

Marty Mark, Chief Information Officer, University of Northern Iowa

Jeff Nelsen, Institutional Technology Director, Iowa Central Community College

**KANSAS**
Matthew Carver, Director of Information Technology, Kansas State University - Aerospace And Technology

Cory Falldine, Vice President, Infrastructure, Emporia State University

Amy, Kerschner, Vendor Relationship Manager, Butler Community College

Angela Neria, Chief Information Officer, Pittsburg State University

Bill Young, Vice President of Digital Transformation/Chief Information Officer, Butler Community College

**MICHIGAN**
Terri Abbo, Director, IT Services Alliance, Oakland University

Aric Kirkland, Director, Desktop and Classroom Technology, Eastern Michigan University

Scott Thede, Information Technology Director, Ferris State University

**MINNESOTA**
Doug Ahlgren, Manager, Inventory & Asset Management, University of Minnesota-Twin Cities

Ross Berndt, Associate Vice Chancellor, Deputy Chief Information Officer, Minnesota State

Jennell Flodquist, ITS Purchasing and Contract Administrator, Minnesota State

Nicolle Peterson, Contracts Manager, Office Of Information Technology, University of Minnesota

**MISSOURI**
Aaron Scantlin, Security Analyst & Adjunct Instructor, University of Missouri - Columbia

Albert Stadler, Vice President of Information Services/CIO Crowder College

Gary Stanowski, Chief Information Officer, Columbia College

Mike Watson, Associate IT Director, University of Missouri - Columbia

**NEBRASKA**
Andrew Buker, Assistant VP, Infrastructure Services, University of Nebraska System

Kirk Christian, IT Analyst, Wayne State College

John Dunning, VP for Information Technology, Wayne State College

Jeremy Nelson, Director of Information Systems and Application Services, Wayne State College

**NEBRASKA (continued)**
Shane Perrien, Chief Information Officer, Midland University

Wayne Sager, Technology Sourcing Specialist, Northeast Community College

Richard Haugerud, Assistant Vice President, IT Security Services, University of Nebraska - Lincoln

**NORTH DAKOTA**
Dirk Huggett, Assistant CIO, Administration, North Dakota University System

Keith Mercer, System Admin Manager, North Dakota University System Office

Randy Wald, Academic Services and Training Operations Manager, North Dakota University System Office

**OHIO**
Jennifer March-Wackers, Executive Director, IUC Purchasing Group, Inter-University Council of Ohio

James Raber, Executive Director, Support, Infrastructure and Research Technology, Kent State University Kent Campus

John Rathje, Vice Pres Information Services/CIO, Kent State University Kent Campus

**SOUTH DAKOTA**
Dan Drenkow, Director of Information Technology, Augustana University

Darby Ganschow, Director of Auxiliary Services, University of South Dakota

Dave Hansen, System Chief Information Officer, South Dakota Board of Regents

Eric Mosterd, Assistant Director, CTL/e-Education Fellow, University of South Dakota/SD Board of Regents

**WISCONSIN**
Ruth Ginzberg, Enterprise I.T. Procurement Manager, University of Wisconsin System

Nichole LaGrow, Distance Education Coordinator, University of Wisconsin-Green Bay

Renee Pfeifer-Luckett, Director, Teaching and Learning Technology, University of Wisconsin System

Ken Ries, Chief Information Security Officer, University of Wisconsin-River Falls

Chet Strebe, Chief Information Officer, Northcentral Technical College

**MHEC STAFF**
Katie Chock, Senior Meeting, Event, and Operations Manager

Jennifer Dahlquist, Vice President

Susan Heegaard, President

Deb Kidwell, Director of Technology Initiatives

Jenny Parks, Vice President

Mary Roberson, Senior Director of Communications and Marketing

Nathan Sorensen, Director of Government Contracts

*Technologies Executive Committee
■Planning Committee Member